# Addiko Bank

## **3Q21 Results Presentation**

Herbert Juranek (CEO) Edgar Flaggl (CFO) Tadej Krašovec (CRO) Ganesh Krishnamoorthi (CMO & CIO)

3 November 2021

## 3Q21 Executive Summary & Business Update

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Financials & Risk Update
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Additional Materials
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Wrap-up



Herbert Juranek Chief Executive Officer

Chair of the Management Board

>20 years in Banking Addiko since May 2021

- Deputy Chairman of the Supervisory Board of Addiko Bank AG
- Senior Partner at Q-Advisers and Q-Capital Ventures
- Chief Operating Officer & member of the Management Board at Erste Group Bank AG



Edgar Flaggl Chief Financial Officer

>10 years in Banking

Addiko since July 2012

Group Corporate Development

Controlling at Hypo Alpe-Adria-

✓ Head of Investor Relations &

Corporate Development &

at Addiko Bank AG

✓ Head of Group Strategy/

Reporting at AI Lake

✓ Head of Group Financial

Bank International AG

Tadej Krašovec Chief Risk Officer

Member of the Management Board

>18 years in Banking Addiko since September 2016

- Chief Risk & Operating Officer at Addiko Bank Slovenia
- Executive director of Credit Risk Department at NLB
- Director of Risk Department at NLB
- Head of Credit Portfolio Management at NLB



#### Ganesh Krishnamoorthi

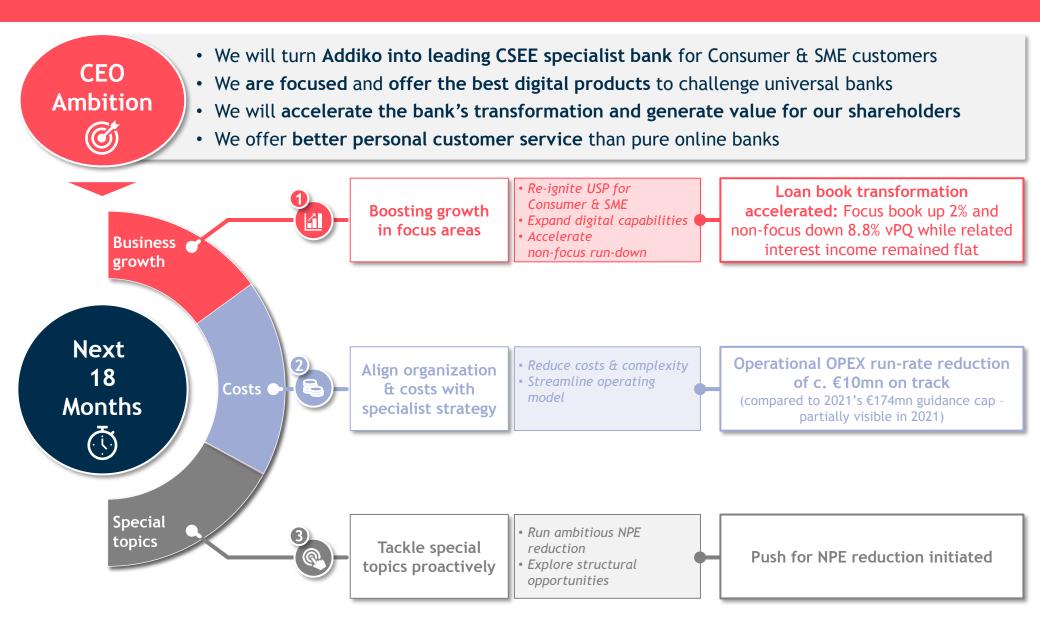
Chief Market, IT & Digitalization Officer

Member of the Management Board

#### >20 years in Banking Addiko since August 2020

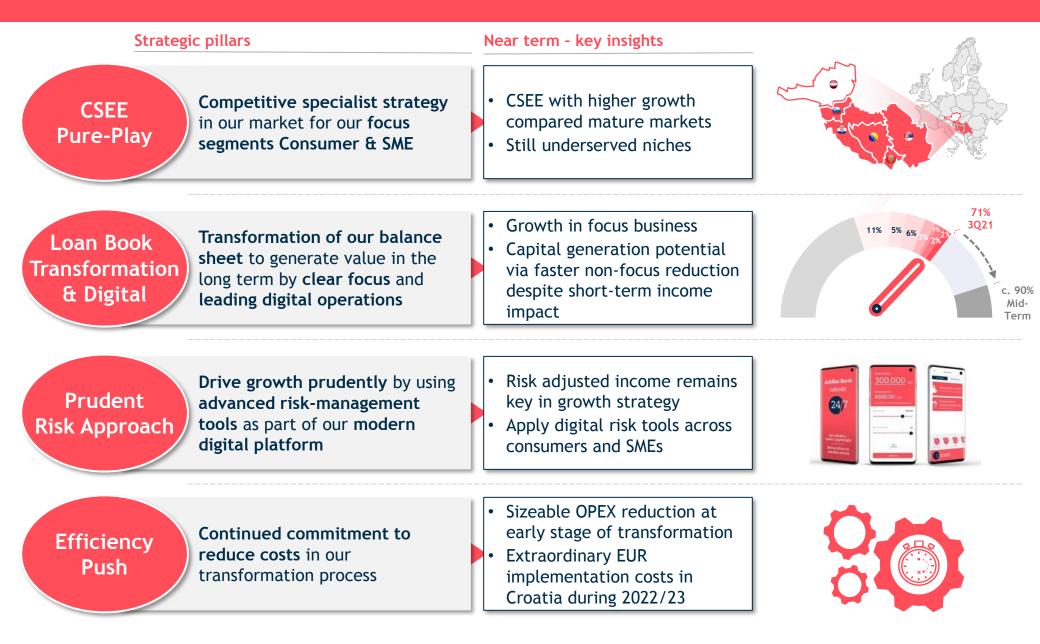
- Interim Chief Executive Officer, responsible for Retail, Digital, IT & Marketing at Anadi Bank
- ✓ CMO at easybank
- ✓ General Manager Digital EU at Western Union
- Head of Retail Direct & Digital Sales at GE Money Bank

#### **TRANSFORMATION PROGRAM YIELDING FIRST RESULTS**



### CLEAR STRATEGY TO TRANSFORM LOAN BOOK CONSUMERS & SMES

Addiko Bank



Earnings & Dividend on Track	<ul> <li>3Q21 YTD net profit of €9.6mn (3Q20: €-6.4mn)</li> <li>Third quarter 2021 result after tax of €3.5mn (2Q21: €1.1mn, 1Q21: €5.0mn)</li> <li>Provisioning at -0.4% Cost of Risk with €-12.9mn (3Q20: €-37.8mn at CoR -1.0%)</li> <li>No release of IFRS 9 post model overlay provisions reflected yet</li> <li>3Q21 operating result at €43.5mn down by -8.1% YoY including costs for management changes, regular bonus accruals and restructuring costs</li> <li>Return on Tangible Equity (@14.1% CET1 ratio) at 2.1% (1H21: 1.8%, 1Q21: 3.1%)</li> <li>3Q21 EPS at €0.49; dividend of €2.03 per share to be paid on 11 November 2021</li> </ul>
Asset Quality Containment	<ul> <li>NPE ratio at 3.4% (YE20: 3.5%), NPE ratio (on-balance loans) at 5.9% (YE20: 5.9%)</li> <li>NPEs stable at €238mn (1H21: €238mn, 1Q21: €230mn), influenced by moratoria</li> <li>Overall exposure in moratoria down to €75mn (vs. 1H21's €105mn) with exposure predominantly in Serbia (c. 65%) most of which expired end of October 2021</li> <li>Overall business portfolio behavior stable with &gt;93% of portfolio with no overdues</li> <li>NPE coverage at 71.2% (1H21: 71.7%, 1Q21: 75.6%, YE20: 73.6%)</li> </ul>
Funding, Liquidity & Capital	<ul> <li>Funding situation remained solid at €4.78bn customer deposits with LCR at c. 224%</li> <li>Capital ratio strong at transitional CET1 ratio of 19.8%, IFRS 9 fully-loaded CET1 ratio of 19.1% (1H21: 19.8% and 18.9%, respectively)</li> </ul>

### **CURRENT ENVIRONMENT BETTER THAN EXPECTED**

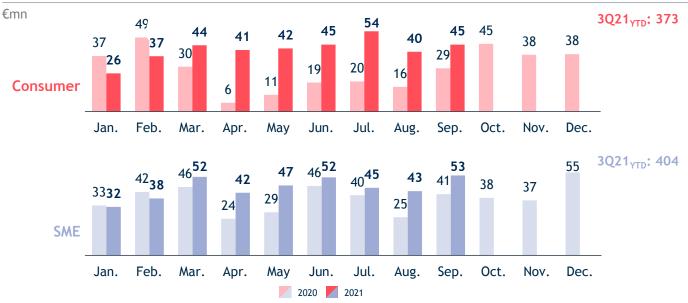
#### GDP forecasts<sup>1</sup> (%, real growth)

	Previous	_			orecasts	ecasts			
	2021E Base	2022E Base	_	2021E Base	2022E Base	2021E Pessimistic	2022E Pessimistic	2023E Base	2024E Base
😉 Slovenia	3.6%	4.0%	Ø	5.2%	4.1%	3.0%	0.7%	3.3%	2.8%
Croatia	4.5%	4.6%		7.2%	5.0%	3.8%	1.6%	4.5%	4.0%
🧔 Serbia	5.0%	4.4%	Ø	6.6%	4.6%	3.1%	2.1%	4.5%	4.4%
Bosnia & Herzegovina	2.8%	3.1%	Ø	3.7%	3.1%	0.2%	0.6%	3.5%	3.0%
Montenegro	6.5%	5.0%	Ø	8.4%	4.8%	<b>4.9</b> %	2.3%	2.4%	3.5%
Service Euro Area	3.8%	3.7%	Ø	4.8%	4.4%	2.1%	1.3%	3.1%	2.9%

#### Exposure in moratoria



#### New business continued on path of recovery during the first nine months 2021

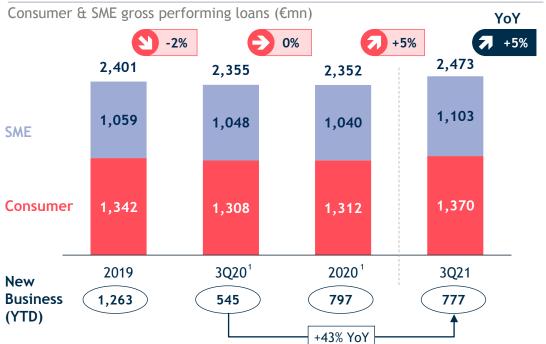


- More positive outlook for CSEE driven by a quick recovery and household consumption
- Overall, 2021 economically better than previously expected
- Ongoing pandemic continues to create economic uncertainty and is dependent on the effectiveness of vaccines

<sup>1</sup> Source: The Vienna Institute for International Economic Studies (wiiw). ADDIKO BANK AG

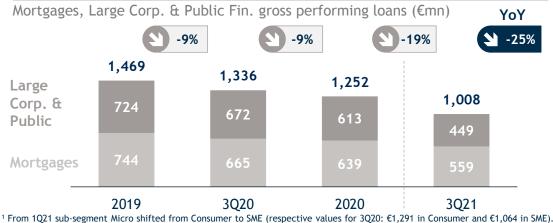
#### FOCUS PORTFOLIO ON TRACK

#### Focus portfolio development



#### Non-Focus portfolio development

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- Focus portfolio on track to achieve >5% focus growth guidance for 2021
- Focus book increased to now 71% of gross performing loans with ambition to accelerate towards the Mid-Term target of c. 90%
- New business in focus up 43% YoY as demand increases
- Focus yield flat at 5.2% despite pricing pressure
- Prudent risk approach remains strategic
   anchor

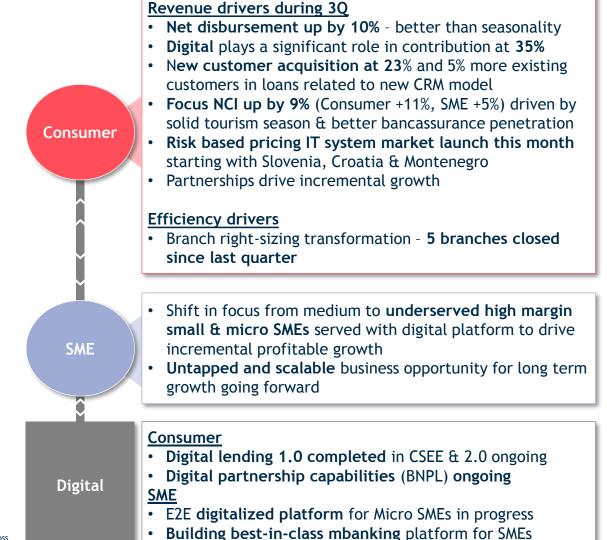
- Accelerated Non-Focus reduction clearly visible
- Accelerated run-down reduces income generation short-term while freeing up capital and increasing granularity of portfolio

#### FURTHER IMPROVING DYNAMICS OF KEY BUSINESS DRIVERS



flat

#### **Boosting growth - Quarterly developments**



<sup>1</sup> Focus yield equals the gross yield of focus segments and is calculated as regular interest income

1H21

2Q21

36%

3Q21

35%

3Q21

1Q21

34%

1Q21

Consumer

loans sold

digitally<sup>2</sup>

Consumer

SME

(YTD)

Improving dynamics

(i.e. excluding interest income on NPE, interest like income and before FTP) divided by the simple average of gross performing loans based on beginning and end of period amounts.

<sup>2</sup> Consumer loans originated through Web (incl. digitally initiated loans and overdraft in Slovenia) / total consumer loans disbursements. ADDIKO BANK AG

## 3Q21 Executive Summary & Business Update

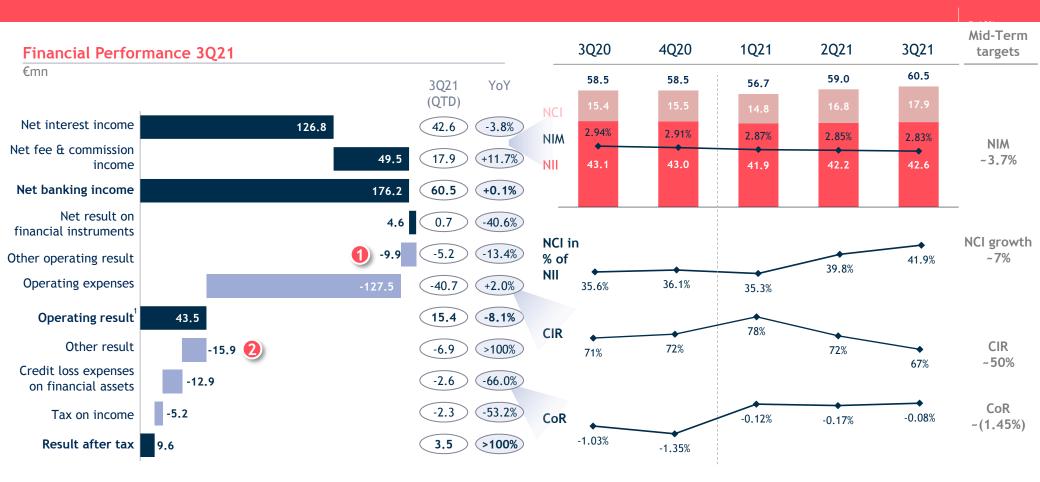
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```

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Wrap-up

### FINANCIAL PERFORMANCE 3Q21 AT A GLANCE

#### Addiko Bank



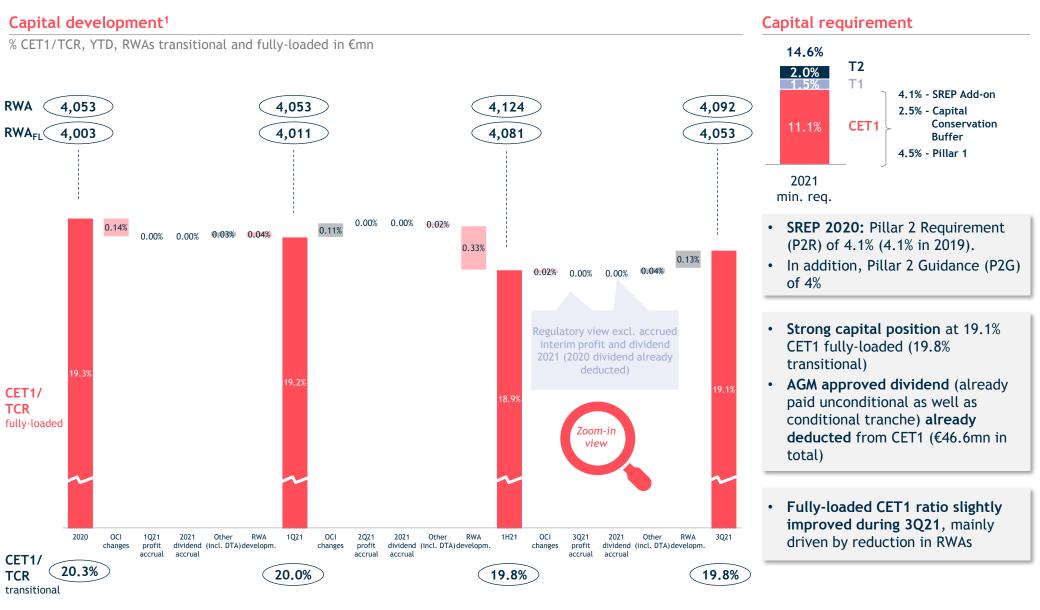
- **Net banking income improved** focus returning towards growth while accelerated non-focus reduction limits income upswing
  - NII driven by focus book growth slightly damped by accelerated non-focus reduction
  - NCI contribution improving on the back of increased business activities
- 3Q21's CIR further improved already partially reflecting Transformation Program impact
- Cost of Risk remains well below expectations no releases from Covid-19 related overlay

#### **Deep-dive**

- Mainly influenced by transformational restructuring and deposit guarantee costs
- Impairments on non-financial assets (incl. renegotiated IT contract) and legal provisions

<sup>1</sup> Operating result before impairments and provisions.

### CAPITAL POSITION REMAINS STRONG - FULL 2020 DIVIDEND DEDUCTED



<sup>1</sup> 2020 includes regulatory changed related to RWA for STD approach (sovereigns) and SME Supporting Factor as implemented in 2Q20 (93bp) and 4Q20 (22bp), of which 33bp are related to SME Supporting Factor.

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### ASSET QUALITY REMAINS ROBUST

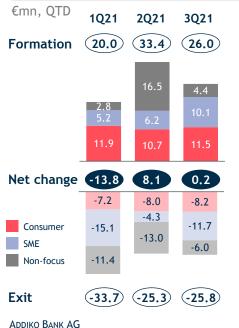
#### NPE volume & ratio development





### NPEs stable on both nominal and relative level Transformation Program initiated push for further reduction

#### Quarterly NPE formation & exit during 2021



<ul> <li>NPE flow balanced with</li> </ul>
reinitiated auction sales
(further effects expected
during 4Q21)

 Resilient asset quality underpinned by stable repayment behaviour despite expiring moratoria

#### Stage 1, 2 and 3 assets





#### Portfolio behavior

€mn, excluding Corporate Center



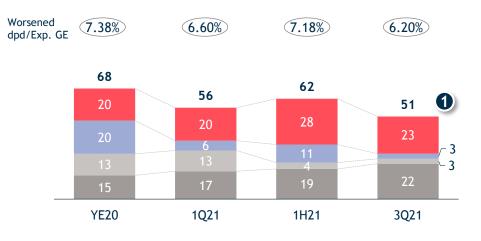
- Minor shifts between Stage 1 and Stage 2 continue due to ongoing effects of Covid-19
- Stable staging composition: -Stage 1: 83% (1H21: 82%)
  - -Stage 2: 12% (1H21: 13%)
  - -Stage 3: 5% (1H21: 5%)

- Exposures tightly monitored with special focus on those in moratoria and those exiting moratoria
- 1.1% of total exposure remaining in moratoria (€75mn) with >90% without overdues indicating solid portfolio resilience

3 NOVEMBER 2021 | 13

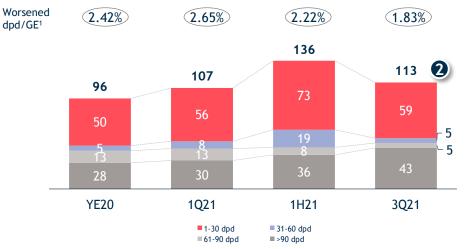
#### Worsened dpd: Expired moratoria development vs. ultimo 1Q20 as base...

Exposure by dpd bucket in €mn (excl. improved and stable dpd)



#### ... vs. the same view on the portfolio with no moratoria

Exposure by dpd bucket in €mn (excl. improved and stable dpd) different graph scale



In principle, moratoria are predominantly requested by customers with lower asset quality, which usually does not change after exiting moratoria

1

- Of the expired moratoria exposure, €51mn have worsened in terms of days past due (dpd) compared to 1Q20
- At the same time, €38mn of the expired moratoria exposure have improved, resulting in a net worsened exposure of €13mn
- So far >90% of expired moratoria portfolio has not worsened in terms of customers' payment behaviour

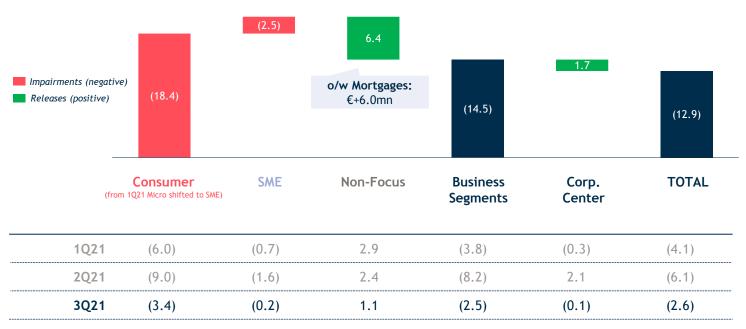
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 Compared to the total portfolio with no moratoria €113mn have worsened over the same period

<sup>1</sup> Excluding Financial Institutions

#### Credit loss expenses on financial assets

3Q21 YTD, €mn, positive number for release



#### Credit loss expenses on financial assets by Credit Risk Exposure & Net loans (NL)

Ratio in %, not annualized (negative number represents impairment)



- 3Q21 IFRS 9 provisions of €-12.9mn resulting in -0.37% cost of risk (on net loans):
  - Consumer<sub>(excl. Micro)</sub>: -1.38%
  - SME<sub>(incl. Micro)</sub>: -0.23%
  - Non-Focus: +0.62%
- Continued tight portfolio monitoring - especially for clients exiting moratoria
- Better than expected operational portfolio development
- Updated macroeconomic scenarios not yet reflected in ECL models
- Economic recovery expected to continue - certain volatility still remains

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## Financials & Risk Update

Additional Materials

Wrap-up

#### WRAP-UP

	For the full year 2021 the Group currently expects:
	S Net Banking Income: stable at 2020 level
Eurther	Operating expenses: below €174mn
<u>Further</u> Sharpened	CET1 ratio: above 18.6% on a transitional basis
Outlook 2021	Sum of other result and credit loss expenses on financial assets: <1% on average net loans and advances to customers (revised with 1H21 disclosure)
	Further sharpened - given accelerated run-down of non-focus loan book:
	② Gross performing loans: c. €3.35bn (previously c. €3.5bn) with >5% growth in focus
	Economies appear to be on a solid path to reach the pre-crisis production
Macro Environment	<ul> <li>2021 is economically better than previously expected driven by a quick recovery and increased household consumption</li> </ul>
	Future development largely dependent on the effectiveness of vaccines
	<ul> <li>Payment of residual 2020 dividend of €2.03 per share on 11 November 2021</li> <li>SPEP process in progress (draft expected towards VE21)</li> </ul>
Next	<ul> <li>SREP process in progress (draft expected towards YE21)</li> <li>YE21 results call scheduled for 9 March 2022 at 2:00pm CET (Vienna time)</li> </ul>
Steps	<ul> <li>Update of Mid-Term guidance &amp; Dividend Policy in 1Q22</li> </ul>
	• AQR started in June 2021 (finalization expected during the first half of 2022)

## 3Q21 Executive Summary & Business Update



) Wrap-up

**Additional Materials** 

#### ADDIKO: ADDIKO AT A GLANCE

#### **Overview of Addiko**



Fully licensed bank with HQ in Austria, focused 100% on Central and South Eastern Europe



Addiko Bank AG is regulated by the Austrian Financial Market Authority ("FMA")<sup>1</sup> and by the European Central Bank ("ECB")



Pan-regional platform focused on growth in Consumer and SME lending

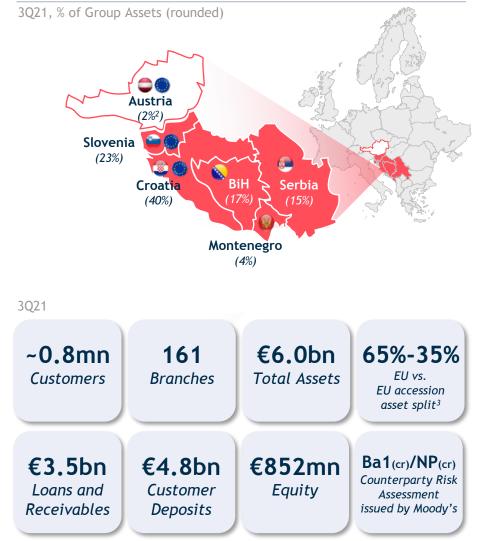
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Listed on the Vienna Stock exchange on 12 July 2019, admitted to ATX Prime on 15 July 2019 (19.5mn shares)

Consumer

SME

#### Operating as one region - one bank



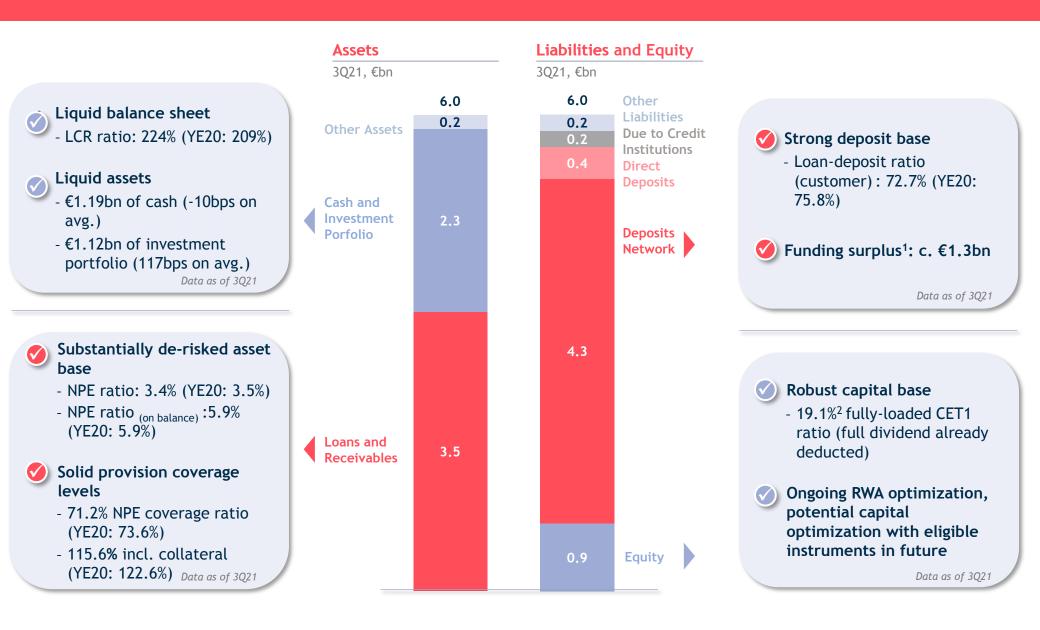
<sup>1</sup> Finanzmarktaufsicht Österreich.

<sup>2</sup> Includes total assets from Holding (€994mn) and consolidation/recon. effects of (-€864mn).

**Repositioned as a focused CSEE specialist lender** 

<sup>3</sup> EU is calculated based on sum of total assets from Slovenia, Croatia and Holding (incl. consolidation). EU accession is calculated based on sum of total assets from Bosnia & Herzegovina, Serbia and Montenegro.

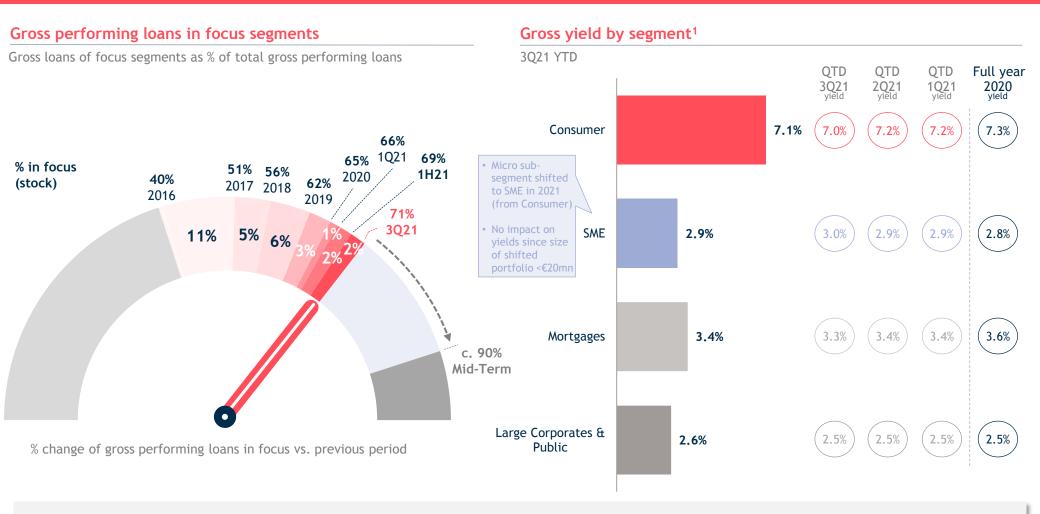
#### ADDIKO: SIMPLE BALANCE SHEET COMPOSITION



<sup>1</sup> Calculated as difference between deposits of customers and loans and advances to customers. <sup>2</sup> Transitional CET1 ratio amounts to 19.8% as of 3Q21.

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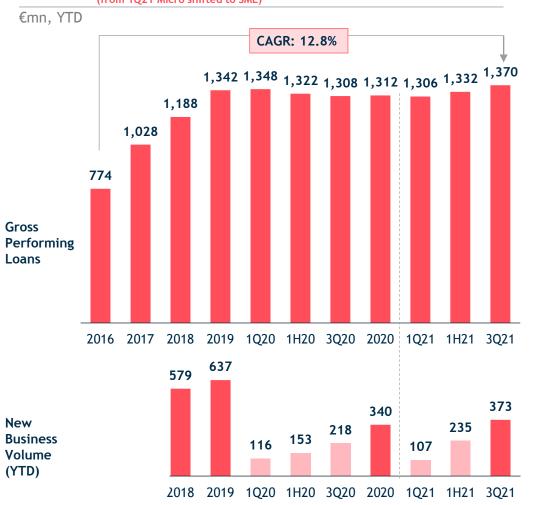
### ADDIKO: ACCELERATION OF GROWTH IN FOCUS AREAS CONSUMER & SME



- Shift to focus slowly inching up management ambition is to return towards double digit growth in focus
- Ambition to accelerate track towards Mid-Term target of >90%
- Yields flat with focus yield at 5.2%

<sup>1</sup> The gross yield is calculated as regular interest income (i.e. excluding interest income on NPE, interest like income and before FTP) divided by the simple average of gross performing loans based on beginning and end of period amounts. ADDIKO BANK AG 3 NOVEMBER 2021 | 21

#### ADDIKO: CONSUMER AND SME LENDING DEVELOPMENT



#### Consumer (from 1Q21 Micro shifted to SME)

- Gross performing loans up +3% vs. 1H21
- New business up by 71% YoY

#### SME



- Gross performing loans flat with +1% vs. 1H21
- New business up by 24% YoY

Addiko Bank

#### Roadmap for business & digital growth in 2021 🔆

- Broaden Consumer segment to additionally target higher quality pockets through digital
- 2 Focus on growing profitability incrementally with new effective distribution capabilities
  - Increase contribution of digital (20% consumer loans) & digitally enabled multipliers to 40%
  - Establish partnerships for POS lending, B2B2C and other opportunities
  - Remote advice channel (10% of new origination)
  - Accelerate growth in smaller SME loans & Micro
- 3 Enhanced decision engine & risk adjusted pricing driving down cost of risk in Consumer
- Optimize & automate frictionless and quick sales fulfilment journey with better TTD & TTC
- 5 Enhance efficiency & profitability of physical distribution channels
- 6 Sharpen existing customer targeting with better data driven capabilities



**Digital capabilities** 



<sup>1</sup> Consumer loans originated through Web (incl. digitally initiated loans and overdraft in Slovenia) / total consumer loans disbursements.

<sup>2</sup> Simple SME term loans sold via digital platform as of 3Q21 of all subsidiaries (since 1Q21 in all subsidiaries, previously only Slovenia and Serbia were reported).

#### WebLoan



Simple entry point for loan requests with instant initial offer (final approval & closure in branch)

#### Achievements 3Q21

- ✓ Rolled out in all markets
- ✓ Improvements with digital marketing
- ✓ Assisted sales based on video identification
- ✓ Accelerating digital business through digital funnel & marketing optimizations
- ✓ Upgrades in all countries with add-ons where applicable: Bank@Work, integration with CRM, optimisation for NTB etc.



#### Group Application Processing System (GAPS)



- ✓ mLoan process in Croatia and Slovenia
- ✓ WebLoan support in Croatia and Slovenia
- $\checkmark$  Support for Video Assisted Sales in Croatia
- ✓ Risk Based Pricing in all markets
- ✓ Implementation of signature pads in Slovenia

#### Plans 4Q21

- Implementation of Overdraft process in Slovenia
- PSD2 OpenAPI Income Verification in Croatia

#### Plans 4Q21

- Integration with 3rd arty merchants
- E2E loan process in Croatia (Virtual Branch)

#### mLoan

#### Action Bank Rateril 2007 Demonstrate Markense Marke

Quick and simple E2E cash loan solution for existing (eligible) clients via app or upgrade with the videoID solution for new clients

#### Achievements 3Q21

- Rolled out in all markets
- Version 2 with option to cover all existing clients released in Bosnia & Herzegovina

#### <u>Plans 4Q21</u>

- Optimised video ID for NTB clients in Serbia
- Initiating roll-out of V2 in remaining markets
- Optimization of UI/UX

#### Digital SME lending platform



#### Simple Loan & Guarantee Platform for SMEs, with business process management (Appian) Achievements 3Q21

- ✓ Implementation of signature pads in Slovenia
- ✓ Introduction of new rating tool for micro SMEs (all countries)
- ✓ Various process improvements (automatization of credit bureau checks, setup of repayment plan, e-archiving in Slovenia...)

#### <u> Plan 4Q21</u>

- Implementation of automated Credit Decision Engine & Credit Bureau check for all markets
- New mBanking

#### Addiko Bank

#### Key financials (reported)

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in €mn	YTE	) (new P&L logic	)	QTD (new P&L logic)			
	3Q21 (YTD)	3Q20 (YTD)	+/- PY	3Q21	2Q21	+/- PQ	
Net interest income	126.8	131.7	-3.8%	42.6	42.2	0.9%	
Net fee and commission income	49.5	44.3	11.7%	17.9	16.8	6.3%	
Net banking income	176.2	176.0	0.1%	60.5	59.0	2.4%	
Other income <sup>1</sup>	-5.3	-3.7	44.2%	-4.4	0.1	>100%	
Operating income	170.9	172.3	-0.8%	56.0	59.2	-5.3%	
Operating expenses	-127.5	-125.0	2.0%	-40.7	-42.4	-4.1%	
Operating result <sup>2</sup>	43.5	47.3	-8.1%	15.4	16.8	-8.4%	
Other result	-15.9	-4.9	>100%	-6.9	-8.5	-18.7%	
Credit loss expenses on financial assets	-12.9	-37.8	-66.0%	-2.6	-6.1	-57.2%	
Result before tax	14.8	4.6	>100%	5.8	2.2	>100%	
Result after tax	9.6	-6.4	>100%	3.5	1.1	>100%	

#### **Balance Sheet**

in €mn	3Q21 (YTD)	3Q20 (YTD)	+/- PY	+/- PQ
Total assets	6,001	5,869	2.2%	1.2%
Loans and receivables to customers	3,471	3,679	-5.6%	-1.3%
o/w gross performing loans	3,481	3,692	-5.7%	-1.4%
Customer deposits	4,775	4,683	2.0%	0.7%
Shareholders' equity	852	840	1.5%	0.3%

#### **Key Ratios**

	3Q21 (YTD)	3Q20 (YTD)	+/- PY (pts)	+/- PQ (pts)
NIM (in bp)	285	294	-10	-2
Cost/income ratio	72.3%	71.0%	1.3%	-2.7%
NPE Ratio (GE based)	3.4%	3.6%	-0.2%	0.0%
NPE Ratio (on-balance loans))	5.9%	5.8%	0.1%	-0.1%
Cost of risk (net loans)	-0.4%	-1.0%	0.7%	-0.2%
Loan-deposit ratio (customer)	72.7%	78.6%	-5.9%	-1.4%
CET1 ratio (transitional)	19.8%	19.2%	0.6%	0.1%
Total capital ratio (transitional)	19.8%	19.2%	0.6%	0.1%
CET1 ratio (fully-loaded)	19.1%	18.5%	0.5%	0.1%
Total capital ratio (fully-loaded)	19.1%	18.5%	0.5%	0.1%

<sup>1</sup> Includes net result on financial instruments and other operating result. <sup>2</sup> Operating result before impairments and provisions. ADDIKO BANK AG

1 Operating result at €43.5mn down by -8.1%:

 Net Banking income flat YoY influenced by accelerated run-down in non-focus and pricing pressure in Consumer, mostly compensated by growth in the focus area and higher fee income from lending business and small SME customers

 Other income down by €1.6mn YoY related to lower income from bond sales partially compensated by lower deposit insurance costs

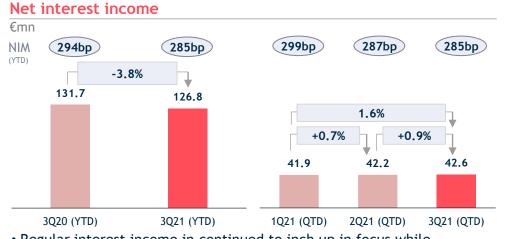
 Operating expenses up by €2.4mn YoY driven by bonus accruals (€4.7mn), cost for management changes (€1.5mn) counter steered by initiatives of the Transformation Program

2 Result after tax of €9.6mn reflecting increase in provisions for legal claims (€-12.1mn) compensated by lower credit losses with overall asset quality remaining strong

Seduction in the performing loan book by €122mn since YE20 (€-210mn YoY) driven by accelerated run-down in non-focus

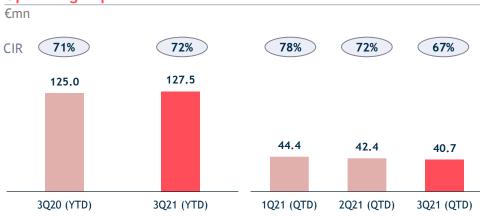
4 Strong CET1 ratio stands at 19.8% (19.1% fully-loaded) with conditional tranche of 2020 dividend (to be paid 11 November) already deducted

#### FINANCIALS: KEY PERFORMANCE DRIVERS 3Q21



- Regular interest income in continued to inch up in focus while reduction stemming from accelerated non-focus run-down
- Deposits stable with lower deposit yields (c. -10bp YoY)
- NIM impacted by large liquidity buffers

#### Operating expenses<sup>1</sup>



• 3Q21 including bonus accruals of c. €4.7mn (3Q20: €0mn) and cost for management changes (c. €1.5mn) partially compensated by lower spending and Transformation Program initiatives

<sup>1</sup> Reclassification depreciation from investment properties to other operating expenses.

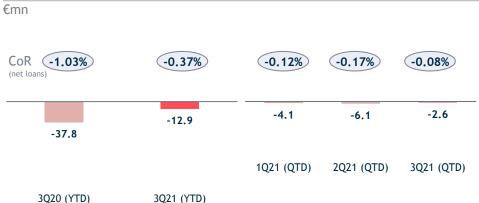
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Net fee and con €mn	nmission incom	ie		
% of 36%	39%	35%	40%	42%
+11	.7%	+13	+20.7%	.3%
		14.8	16.8	17.9
3Q20 (YTD)	3Q21 (YTD)	1Q21 (QTD)	2Q21 (QTD)	3Q21 (QTD)

• Strong growth in net commission income supported by increased new business and elevated transactions, bancassurance and FX products

• Positive trend driven by accelerated business activities

#### Credit loss expenses on financial assets



• Credit losses lower than expected mainly driven by limited net NPE inflow - still partially influenced by moratoria

• No release of IFRS 9 post model overlay provisions reflected yet

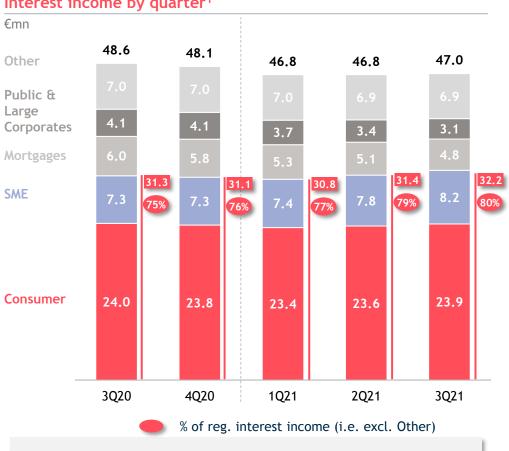
### FINANCIALS: KEY FINANCIALS 3Q21

Key financials (YTD)			Key highlights
€mn	New P&L logic		
Group income statement (reported)	3Q20	3Q21	• Interest income lower by €-8.3mn influenced by:
Interest income	148.9	140.6	- Continued pricing pressure in Consumer (rates down by 18bps) and high market
Interest expense	-17.2	-13.8	liquidity, partially compensated by higher new business volumes in focus
Net interest income	131.7	126.8	(up €118mn YoY) - Accelerated run-down in non-focus portfolio (€-6.4mn)
Net fee and commission income	44.3	49.5	<ul> <li>Accelerated full-down in non-rocus portiono (€-0.4mm)</li> <li>Lower return on bond portfolio (€-1.6mn) reflecting current market</li> </ul>
Net banking income	176.0	176.2	environment and market interest levels
Other income <sup>1</sup>	-3.7	-5.3	
Operating income	172.3	170.9	• Interest expense decreased by €3.4mn due to continued deposit re-pricing (-10bp)
Operating expenses	-125.0	-127.5	and further shift from higher-yield term deposits to lower-cost a-vista deposits
Operating result <sup>2</sup>	47.3	43.5	
Other result <sup>3</sup>	-4.9	-15.9	• Net fee and commission income up by €5.2mn mainly driven by increasing business
Credit loss expenses on financial assets	-37.8	-12.9	activities with Consumer clients and contribution from business with SMEs
Result before tax	4.6	14.8	
Tax on income	-11.1	-5.2	Other income down due lower bond sales partially compensated by lower deposit
Result after tax	-6.4	9.6	insurance costs as well as lower restructuring costs vs. 3Q20
Group balance sheet	3Q20	3Q21	• Other result influenced by impairments on non-financial assets (incl. impairment on investment property and renegotiated IT contract) and legal provisions
Net customer loans	3,679.0	3,471.4	(€-12.1mn)
Total assets	5,869.2	6,001.2	
Customer deposits	4,682.9	4,774.7	• Operating expenses: higher due to regular bonus accruals in 2021 of c. €-4.7mn
Shareholders' equity	839.6	852.1	(€0mn in 2020) and costs for management change (c. €-1.5mn)
Key ratios	3Q20	3Q21	
NIM	294	285	• Credit loss expenses on financial assets significantly decreased YoY with overall lower credit losses in 3Q21 driven by lower net NPE inflow and resilient asset
Cost/income ratio	71.0%	72.3%	quality
Cost of risk (net loans)	-1.0%	-0.4%	
RoATE (@14.1% CET1)	0.2%	2.1%	
Loan-deposit ratio (customer)	78.6%	72.7%	• Capital ratios up YoY standing strong at 19.8% transitional (19.1% fully loaded)
CET1 ratio (transitional)	19.2%	<b>19.8</b> %	
Total capital ratio (transitional)	19.2%	<b>19.8</b> %	

<sup>1</sup> Includes net result on financial instruments and other operating result. <sup>2</sup> Operating result before impairments and provisions. <sup>3</sup> Includes non operational items (legal case provisions, impairments on financial assets and modification losses). ADDIKO BANK AG RoATE (@14.1% CET1) at 2.1%

#### Addiko Bank

#### FINANCIALS: INTEREST INCOME DYNAMICS



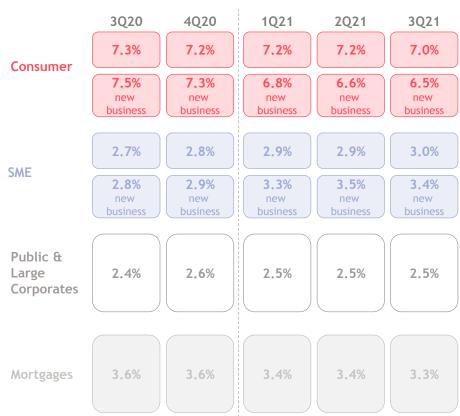
#### Interest income by guarter<sup>1</sup>

Increase of interest income driven by growth in focus loan ٠ book, despite accelerated non-focus run-down

Gross yield by quarter<sup>2</sup>



• Micro sub-segment shifted to SME in 2021



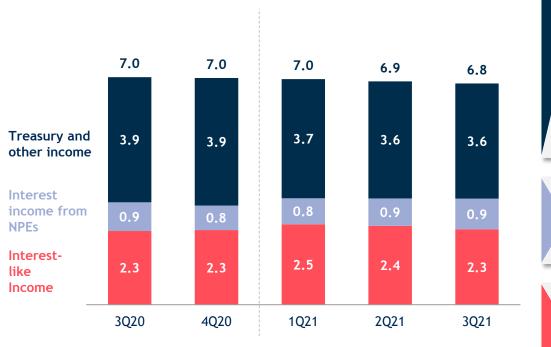
- Pressure on new business yields in Consumer driven by • market sentiment and regulatory changes
- SME yields up due to strict focus on smaller tickets & digital
- Continued decline in Mortgage and Public & Large Corp.

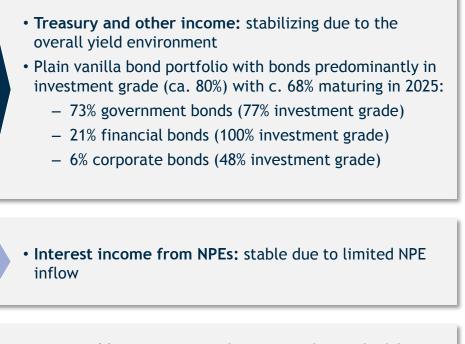
<sup>&</sup>lt;sup>1</sup> For segments only regular interest income is shown.

<sup>&</sup>lt;sup>2</sup> The gross yield is calculated as annualised regular interest income divided by the simple average of gross performing loans based on beginning and end of period amounts. New business yields calculated are calculated using daily averages.

#### Other interest income by quarter

€mn



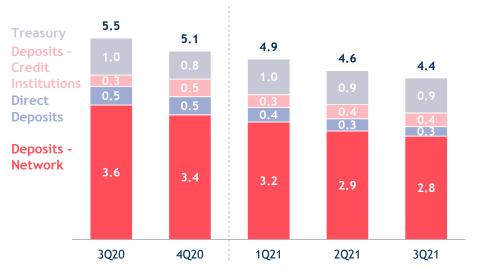


• Interest like income (i.e. fees accrued over the lifetime of the loan) flat supported by increased new business activities

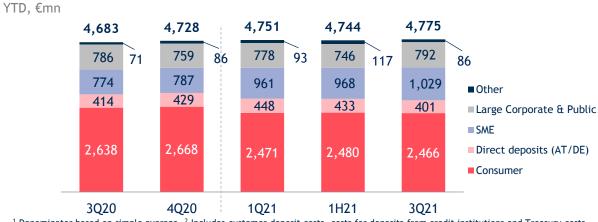
#### FINANCIALS: INTEREST EXPENSE DYNAMICS

#### Interest expense by quarter

€mn



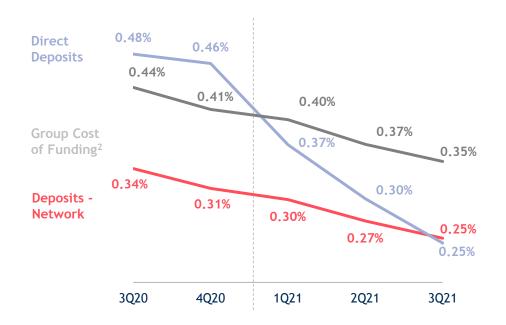
#### Stable customer deposit volumes



#### <sup>1</sup> Denominator based on simple average. <sup>2</sup> Includes customer deposit costs, costs for deposits from credit institutions and Treasury costs.

ADDIKO BANK AG

#### Cost of funding by quarter<sup>1</sup>



- Customer deposit volume slightly up to €4,775mn in 3Q21 (€4,728mn at YE20)
- Allocation of Micro sub-segment from Consumer to SME since 2020 (shift visible in 1Q21)
- Consistent reduction in deposit costs in the network, with slight reduction in 3Q21 QTD
- **Continued reduction in direct deposit costs** during 3Q21, following overall market trend

#### FINANCIALS: COMMISSION INCOME DYNAMICS

#### Net fee and commission income by quarter



4Q20

69.5%

30.5%

1Q21

58.2%

41.8%

Micro sub-segment

2021 (from

2Q21

**58.9**%

#### Key highlights

17.9

16.6

3Q21

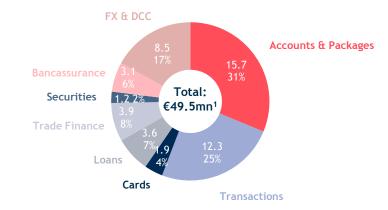
60.2%

39.8%

- New business activities moving towards pre Covid-19 levels: 3Q21 net commission income up 11.7% YoY and up 20.7% vs. 1Q21, +6.3% vs. 2Q21
- **Bancassurance** up 80% YoY due to accelerated business activities and ongoing economic recovery after Covid-19 pandemic
- **Products:** increased contribution from accounts & packages, FX & DCC and transactions continued in 3Q21, representing c. 73% of NCI
- NCI from accounts & packages up 7% YoY, from loans up 32% YoY with cards down by -21%
- Consumer and SME segments generate >90% of net fee and commission income

#### By product type

3Q21 YTD, €mn



<sup>1</sup> Excludes €0.7mn of negative contribution from "other".

3Q20

70.6%

**Focus** 

3 NOVEMBER 2021 | 32

#### Other income & Other result breakdown (YTD)

€mn

	New P&L	logic
	3Q20	3Q21
1 Deposit guarantee	-6.0	-4.1
Bank levies and other taxes	-2.2	-2.8
Recovery and Resolution Fund	-1.4	-1.2
2 Restructuring	-3.8	-2.7
3 Other	2.0	0.8
Other operating result	-11.5	-9.9
4 Net result on financial instruments	7.8	4.6
Other income	-3.7	-5.3
5 Legal provisions (net)	-1.6	-12.1
Impairments non-financial assets (net)	-1.6	-3.7
Modification gains/losses	-1.7	0.0
Other	0.0	0.0
Other result	-4.9	-15.9

**Deposit guarantee:** Lower due to regulatory driven changes in Croatia from 1 January 2021

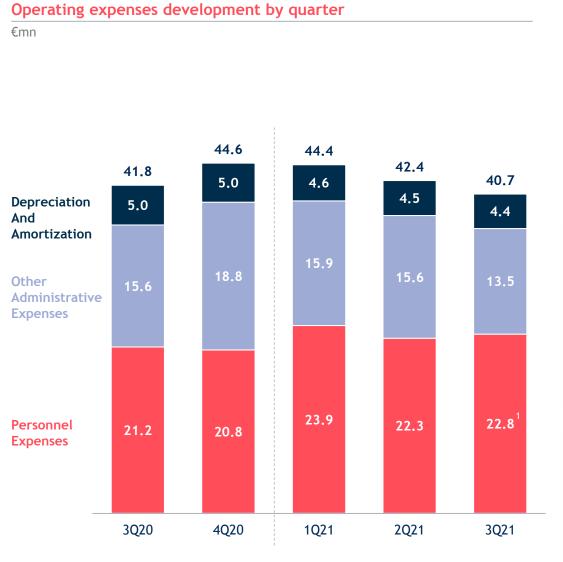
Restructuring: Mainly driven by organizational changes to align structure with specialist strategy, 3Q20 impacted by restructuring of the Management Board (€1.9mn)

**Other:** 3Q21 includes gains from sale of investment properties in Bosnia & Herzegovina

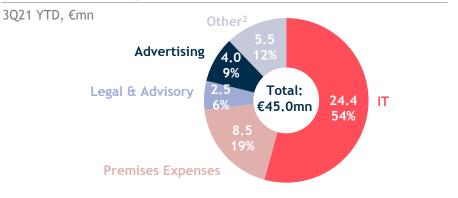
Net result on financial instruments: 3Q21 amounts to €4.6mn vs. 3Q20's €7.8mn related to realized profits from the regular management of debt securities

Legal provisions: 3Q21 provisions mainly related to impairments on non-financial assets (incl. impairment on investment property and renegotiated IT contract) as well as legal provisions in Croatia and Serbia

#### FINANCIALS: DEVELOPMENT OF OPERATING EXPENSES



#### **Administrative expenses**



- Overall cost base declining despite cost of management changes (ca. €1.5mn) in 3Q21
- In contrast to 2020's quarters, 3Q21 includes performance-based bonus accruals in personnel expenses (ca. €4.7mn for 3Q21 YTD)
- 3Q21 admin expenses lower driven by P&L optimization (ca. €1.0mn)
- Further cost optimization ongoing to reduce operative run-rate as part of Transformation Program
- Full year 2021 guidance of OPEX below €174mn remains intact, with management aiming to compensate for costs related to management changes & the Transformation Program

<sup>1</sup> 3Q21 includes Supervisory Board costs which are shown as part of the personnel expenses of €0.6mn (previously included in "Other Administrative Expenses").

<sup>2</sup> Includes vehicle expenses, travel expenses, education expenses, expenses for legal form, other insurance and other.

#### Detailed balance sheet overview (YTD)

€mn	2016	2017	2018	2019	2020	3Q21
Liquid Assets	3,287.6	2,582.5	2,211.8	2,034.5	2,121.8	2,311.8
Cash reserves	1,878.2	1,285.9	1,002.9	899.4	1,156.3	1,187.8
Investment Portfolio	1,409.4	1,296.6	1,208.9	1,135.1	965.5	1,124.0
Financial assets held for trading	17.4	19.8	24.3	38.5	36.4	33.8
Investment securities <sup>1</sup>	1,391.9 <sup>1</sup>	1,276.8 <sup>1</sup>	1,184.6	1,096.6	929.0	1,090.2
Loans and receivables	3,779.9	3,757.2	3,792.9	3,885.9	3,641.2	3,536.4
Loans and receivables to credit institutions	49.4	65.3	5.6	14.0	56.5	65.0
Loans and receivables to customers	3,730.5	3,691.9	3,787.3	3,871.9	3,584.7	3,471.4
Derivatives - hedge accounting	0.1	0.1	-	-	-	-
Tangible assets	70.4	57.3	57.7	85.9	78.8	72.5
Property, plant & equipment	67.9	55.3	55.7	81.8	74.0	68.7
Investment properties	2.5	2.0	2.0	4.1	4.7	3.8
Intangible assets	17.3	21.8	30.3	27.9	26.4	26.2
Tax Assets	2.6	22.3	28.3	25.7	25.2	26.3
Current tax assets	2.6	1.6	1.7	1.8	3.9	3.0
Deferred tax assets	-	20.6	26.6	23.9	21.3	23.2
Other assets	18.9	24.8	25.5	20.6	18.5	26.7
Non-current assets held for sale	39.3	19.5	5.7	3.1	2.7	1.3
Total assets	7,216.1	6,485.5	6,152.1	6,083.6	5,914.5	6,001.2
Deposits from credit institutions	316.0	341.6	324.4	233.9	196.2	206.3
Deposits from customers	4,435.6	4,933.8	4,836.7	4,831.2	4,728.1	4,774.7
Issued bonds, subordinated and supplementary capital	73.5	198.5	1.1	0.1	0.1	0.1
Other financial liabilities	1,215.3	47.3	40.3	56.4	49.0	59.6
Financial liabilities measured at amortized cost	6,040.4	5,521.2	5,202.5	5,121.6	4,973.4	5,040.6
Financial liabilities at fair value through profit or loss	25.0	-	-	-	-	-
Financial liabilities held for trading	9.1	1.8	2.1	6.0	4.9	1.8
Derivatives - hedge accounting	6.9	-	-	-	-	-
Total interest bearing liabilities	6,081.4	5,523.0	5,204.6	5,127.6	4,978.2	5,042.5
Provisions	107.8	83.3	62.0	66.9	58.2	67.3
Tax liabilities	1.4	1.3	1.0	0.0	26.3	5.0
Current tax liabilities	1.0	0.9	0.9	-	-	5.0
Deferred tax liabilities	0.5	0.5	0.1	0.0	-	0.0
Other liabilities	28.1	33.8	25.1	27.9	26.3	34.3
Liabilities included in disposal groups classified as held for sale	2.7	-	-		-	-
Total liabilities	6,221.4	5,641.5	5,292.5	5,222.4	5,089.1	5,149.1
Total shareholders' equity	994.7	844.0	859.5	861.3	851.8	852.1
Total liabilities and shareholders' equity	7,216.1	6,485.5	6,152.1	6,083.6	5,914.5	6,001.2

<sup>1</sup> The line item "Investment securities" was introduced in the Audited Consolidated Financial Statements as of and for the financial year 2018, due to introduction of IFRS 9. The position includes also the IAS 39 positions "available-forsale financial assets "and "held-to-maturity investments" as presented in the Audited Consolidated Financial Statements for the financial years 2016 and 2017.

#### Detailed income statement overview (YTD)

n							New P&L logic			
	2016	2017	2018	2019	3Q20	2020	2019	2020	3Q20	3Q21
Interest income calculated using the effective interest method	232.2	226.0	209.6	207.4	146.9	194.3	207.4	194.3	146.9	138.9
Other interest income	6.0	8.3	4.2	3.4	2.0	2.6	3.4	2.6	2.0	1.7
Interest expense	(79.4)	(68.9)	(40.7)	(27.8)	(17.2)	(22.3)	(27.8)	(22.3)	(17.2)	(13.8)
Net interest income	158.8	165.3	173.2	183.0	131.7	174.7	183.0	174.7	131.7	126.8
Fee and commission income	62.0	71.3	76.5	83.0	55.3	75.6	83.0	75.6	55.3	62.4
Fee and commission expense	(12.0)	(12.8)	(14.1)	(15.8)	(11.0)	(15.8)	(15.8)	(15.8)	(11.0)	(13.0)
Net fee and commission income	50.0	58.5	62.4	67.2	44.3	59.8	67.2	59.8	44.3	49.5
Net result on financial instruments	20.3	9.7	70.0	13.4	6.1	9.1	13.4	11.7	7.8	4.6
Other operating income	29.6	27.4	19.1	8.9	9.2	13.4	3.5	6.0	4.4	3.4
Other operating expenses	(71.6)	(34.0)	(35.7)	(48.2)	(23.9)	(32.7)	(23.4)	(19.8)	(15.9)	(13.4)
Operating income	187.0	226.9	289.0	224.3	167.5	224.4	243.7	232.5	172.3	170.9
Personnel expenses	(99.8)	(97.4)	(99.4)	(96.7)	(63.1)	(83.9)	(96.7)	(83.9)	(63.1)	(69.0)
Other administrative expenses	(93.1)	(80.9)	(78.0)	(73.3)	(47.1)	(65.9)	(73.3)	(65.9)	(47.1)	(45.0)
Depreciation and amortization	(19.5)	(11.7)	(10.7)	(19.1)	(14.9)	(19.9)	(19.1)	(19.9)	(14.9)	(13.5)
Operating expenses	(212.4)	(190.1)	(188.1)	(189.2)	(125.1)	(169.7)	(189.1)	(169.7)	(125.0)	(127.5)
Operating result before impairments and provisions (from YE20)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	54.6	62.8	47.3	43.5
Other result (from YE20)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	(19.4)	(8.1)	(4.9)	(15.9)
Operating result before change in credit loss expense (until 3Q20)	(25.4)	36.9	100.9	35.2	42.4	54.7	35.2	54.7	42.4	27.6
Credit loss expenses on financial assets	4.4	(15.1)	2.8	2.9	(37.8)	(48.4)	2.9	(48.4)	(37.8)	(12.9)
Result before tax	(21.0)	21.8	103.7	38.0	4.6	6.3	38.0	6.3	4.6	14.8
Taxes on income	(2.9)	19.9	0.5	(2.9)	(11.1)	(4.9)	(2.9)	(4.9)	(11.1)	(5.2)
Result after tax	(23.9)	41.6	104.2	35.1	(6.4)	1.4	35.1	1.4	(6.4)	9.6

# FINANCIALS: BREAKDOWN BY ENTITY

	3Q21 YTD (€mn, IFRS)	Addiko Bank d.d., Zagreb	Addiko Bank d.d., Ljubljana	Addiko Bank d.d., Banja Luka	Addiko Bank a.d., Sarajevo	Addiko Bank a.d., Beograd	Addiko Bank A.D., Podgorica
		۵	۵		$\bigotimes$		0
P&L	Net interest income	40.6	29.0	10.3	10.4	23.9	7.8
	Net commission income	19.3	9.7	5.7	5.8	7.9	1.4
	Other income <sup>1</sup>	0.7	(0.7)	0.1	(0.2)	(1.0)	(0.9)
	Operating income	60.7	37.9	16.1	15.9	30.7	8.2
	Operating expenses	(34.2)	(19.0)	(11.1)	(11.5)	(18.7)	(5.8)
	Operating Result	26.5	18.8	4.9	4.5	12.0	2.4
	Other result	(14.4)	(0.3)	(0.3)	(0.2)	(3.4)	(0.2)
	Change in credit loss expenses	(2.7)	(1.6)	(1.3)	(2.7)	(2.8)	(1.3)
	Result before tax	9.4	16.9	3.3	1.6	5.8	0.9
Key Ratios	Net interest margin	2.3%	2.7%	3.0%	2.7%	3.7%	4.9%
	Cost / income ratio	57.0%	49.3%	69.8%	70.9%	<b>58.9</b> %	63.4%
	Loan-deposit ratio <sup>2</sup>	63.5%	98.5%	72.5%	65.0%	107.4%	95.3%
	NPE volume	108.1	26.0	22.5	32.4	28.1	21.1
	NPE ratio (CRB based)	6.7%	1.9%	5.6%	8.1%	3.1%	9.9%
	NPE ratio (on-balance loans)	8.1%	2.1%	6.7%	10.6%	4.0%	9.8%
	NPE coverage ratio (provision)	70.5%	65.5%	83.4%	81.2%	68.9%	55.0%
Balance Sheet	Total assets	2,411	1,372	487	509	881	212
	Loans and receivables	1,217	1,033	292	252	635	166
	o/w gross performing loans	1,142	1,000	291	255	628	165
	Financial liabilities at amortised cost	1,918	1,156	403	392	675	182
	RWA	1,168.60	786.17	374.06	383.82	635.28	151.57

Account for 65% of Group assets

Source: Company disclosure, does not include Holding and reconciliation.

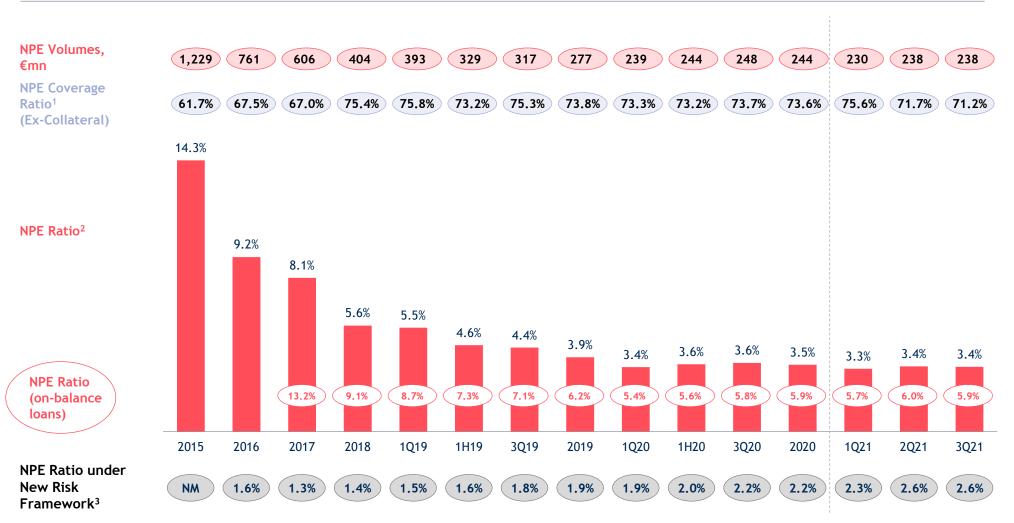
<sup>1</sup> Includes net result on financial instruments and other operating result.

<sup>2</sup>Calculated as loans and receivables divided by financial liabilities at amortised cost.

Kev Ratio

**Balance Sheet** 

### Non-performing loan portfolio (YTD)



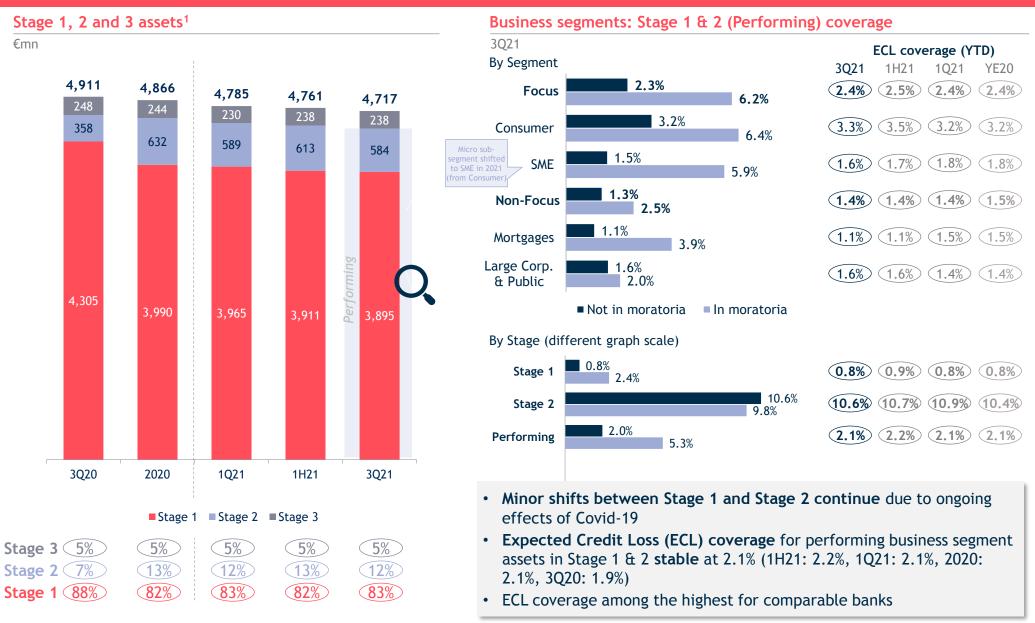
<sup>1</sup> Calculated as the sum of total SRP resp. Stage-3 ECL divided by total non-performing exposure. <sup>2</sup> Calculated as non-performing exposure. <sup>3</sup> Calculated as non-performing exposure. <sup>3</sup> Calculated as non-performing exposure (new risk framework) divided by total credit risk exposure (new risk framework). Previous risk framework includes all clients where no new risk decision / approval was done after Jan-2016 - all clients which were NPE or forborne on Jan-2016 and stayed NPE since then (even if any approval was done during restructuring).

# **RISK: ROBUST ASSET QUALITY IN PORTFOLIOS**



- Resilient asset quality underpinned by stable payment behaviour compared to 2020 despite expiring moratoria
- Limited migration into >90 days past due bucket
- Early warning monitoring process in place exposures in moratoria and those exiting moratoria tightly monitored

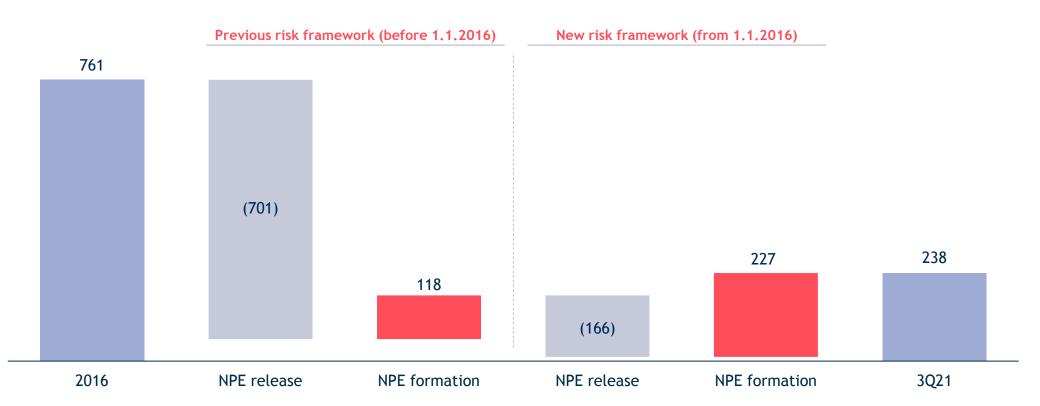
### **RISK: PROVISION COVERAGE EVOLUTION**



<sup>1</sup> Excluding Corporate Center. ADDIKO BANK AG

#### NPE movements since 2016 - group level

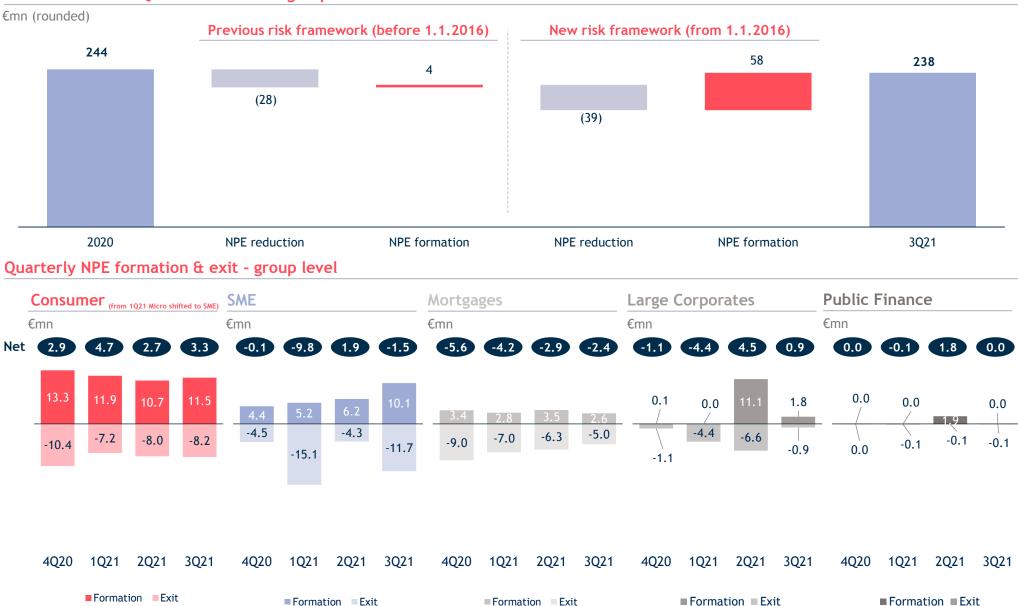
€mn (rounded)



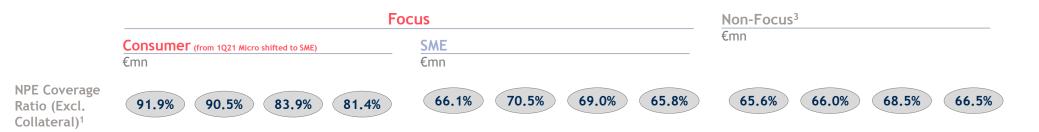
## **RISK: NPE FORMATION AND EXIT DYNAMICS**

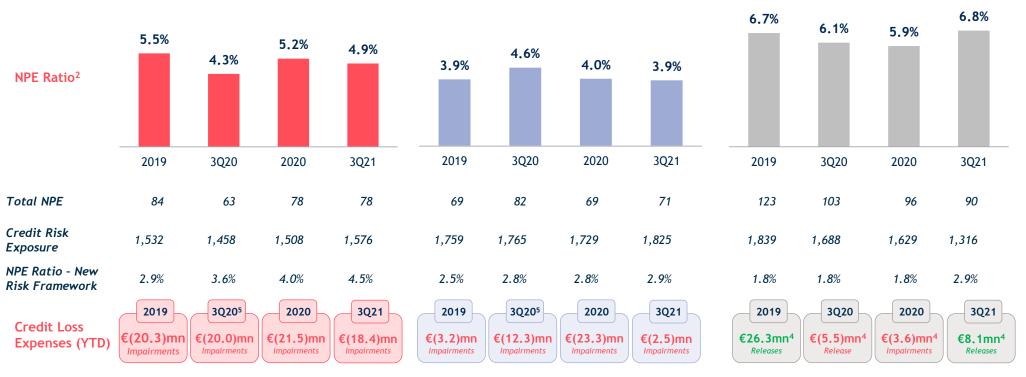
3 NOVEMBER 2021 | 42

#### NPE movements 3Q21 YTD vs. YE20 - group level



## **RISK: UPDATE ON NPE AND COST OF RISK DEVELOPMENT**





<sup>1</sup> Calculated as the sum of total SRP resp. Stage-3 ECL divided by total non-performing exposure.

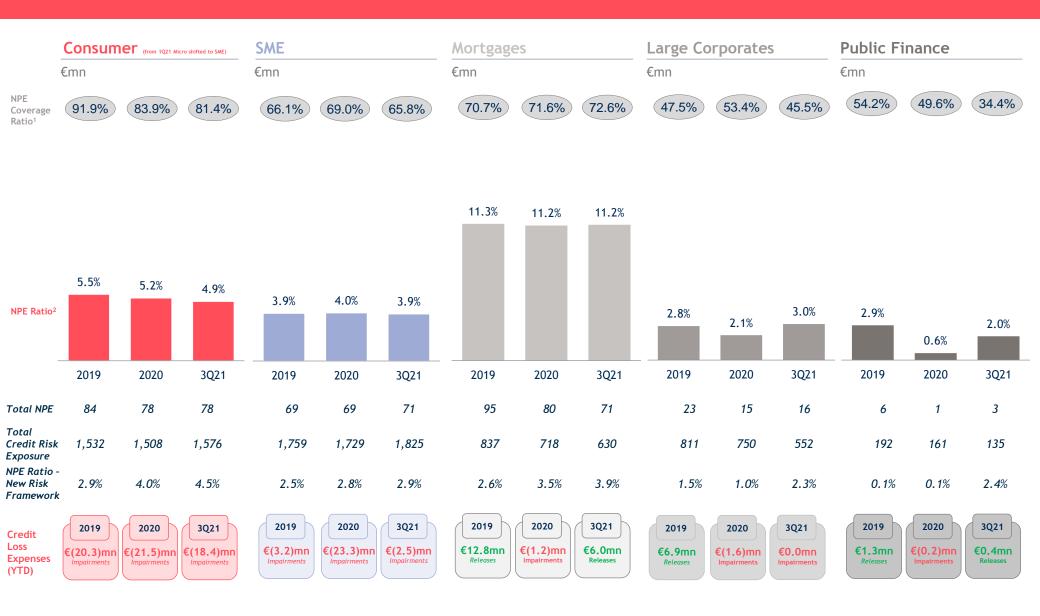
<sup>2</sup> Calculated as non-performing exposure divided by total credit risk exposure.

<sup>3</sup> Excludes Corporate Center (Financial Institutions).

<sup>4</sup> Including YTD bookings in Corporate Center (release of €5.3mn in 2019, release of €0.4mn in 3Q20, impairment of €-0.6mn in 2020, and release of €1.7mn in 3Q21).

<sup>5</sup> Re-segmentation of sub-segment Micro from Consumer to SME in 2021.

### **RISK: TIGHTLY MONITORED NPE DEVELOPMENT**



<sup>1</sup> Calculated as the sum of total SRP resp. Stage-3 ECL divided by total non-performing exposure.

<sup>2</sup> Calculated as non-performing exposure divided by total credit risk exposure. ADDIKO BANK AG

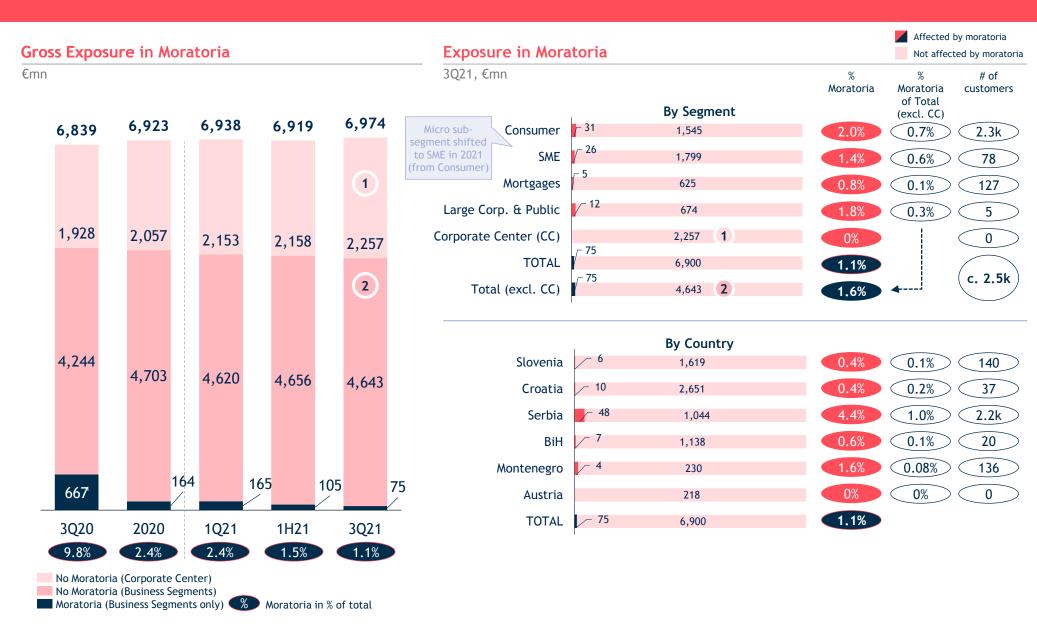
# RISK: LATEST DEVELOPMENTS ON COVID-19 LOAN MORATORIA IN CSEE

Addiko Bank

Country	Description	Approach (first introduced in March 2020)		No changes compared to August 2021	
놜 Slovenia	<ul> <li>Statutory</li> <li>Moratorium on principal and interest</li> <li>Proof required</li> <li>Eligibility criteria imposed</li> </ul>	Opt-in	<ol> <li>12 months (application until 15.11.2020, prolonged to 31.12.2020)</li> <li>9 months (application until 26.02.2021)</li> </ol>	• Application for moratorium ended on 26.02.2021	
🎯 Croatia	<ul> <li>Non-statutory, recommendation by National Bank</li> <li>Moratorium on principal and interest or on principal only</li> <li>Proof required</li> <li>Eligibility criteria imposed</li> </ul>	Opt-in	<ol> <li>180 days or 12 months for tourism industry (application until 30.09.2020)</li> <li>180 days or 12 months for tourism industry (application until 31.03.2021)</li> </ol>	<ul> <li>Application for moratorium ended</li> <li>Deadline for applying expired on 31.03.2021</li> </ul>	
🐲 Serbia	<ul> <li>Statutory</li> <li>Moratorium on principal and interest</li> <li>1<sup>st</sup> and 2<sup>nd</sup> moratorium without eligibility criteria or proof of impact (previously Opt-out approach)</li> <li>3<sup>rd</sup> moratorium with eligibility criteria and proof of impact</li> </ul>	Now Opt-in	<ol> <li>90 days (fixed duration until 30.06.2020)</li> <li>90 days (fixed duration until 30.09.2020)</li> <li>180 days (application until 30.04.2021)</li> </ol>	<ul> <li>Application for moratorium ended</li> <li>Deadline for applying until 30.04.2021</li> </ul>	
<b>Bosnia &amp;</b> Herzegovina	<ul> <li>Statutory</li> <li>Moratorium on principal and interest</li> <li>Proof required</li> <li>Eligibility criteria imposed</li> </ul>	Opt-in	<ol> <li>90 days (application until 31.05.2020, prolonged until 31.07.2020)</li> <li>Up to 180 days (application until 31.12.2020, prolonged until 30.06.2021)</li> </ol>	<ul> <li>Application for moratorium ended</li> <li>Deadline for applying until 30.06.2021</li> </ul>	
	<ul> <li>Statutory</li> <li>Moratorium on principal and interest</li> <li>1<sup>st</sup> moratorium without eligibility criteria or proof of impact</li> <li>2<sup>nd</sup> and 3<sup>rd</sup> moratorium with eligibility criteria and proof of impact</li> </ul>	Opt-in	<ol> <li>90 days (application until 19.05.2020)</li> <li>90 days (application until 12.08.2020)</li> <li><del>180 days (deadline for</del> <del>application not defined)</del> Deadline and application until 31.12.2021</li> </ol>	<ul> <li>Statutory moratorium in force</li> <li>Deadline for applying until 31.12.2021</li> </ul>	

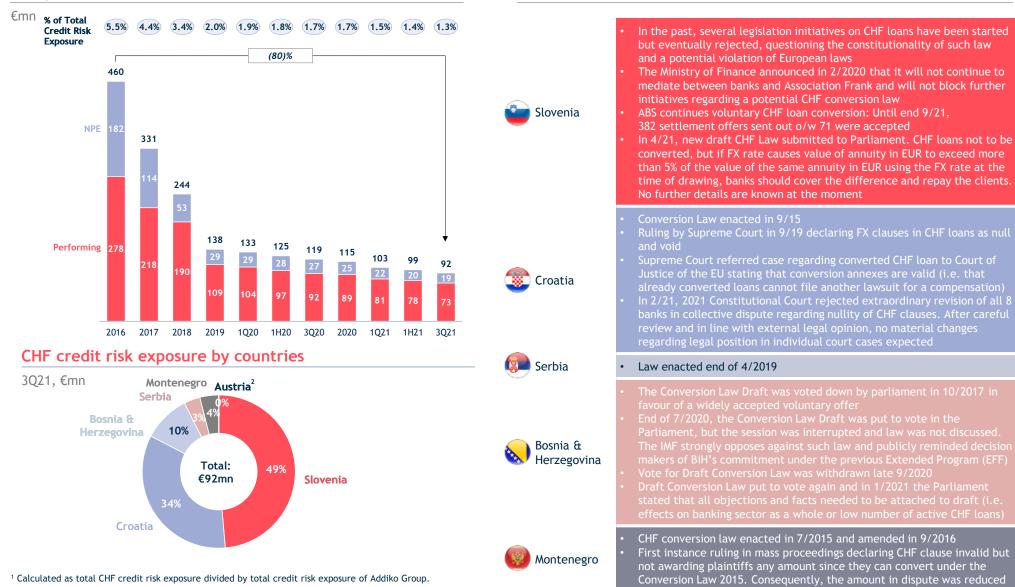
# RISK: TOTAL EXPOSURE IN MORATORIA DOWN TO 1.1% AS OF 3Q21

Addiko Bank



# RISK: CHF LOANS SIGNIFICANTLY MANAGED DOWN

#### CHF portfolio overview



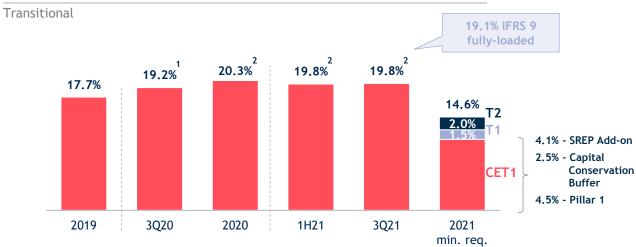
CHF conversion across countries

<sup>2</sup> Reflects Holding's short-term balance (if any) related to hedging CHF exposures for Addiko subsidiaries (no balance as of 30.06.2021).

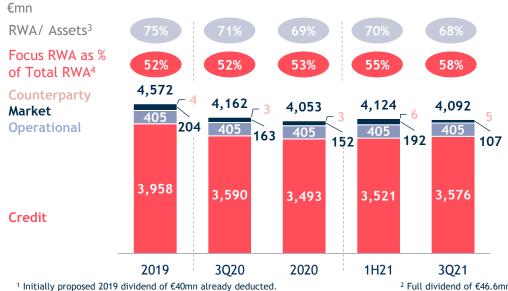
# UPDATE ON CAPITAL POSITION: DETAILS

#### Addiko Bank

#### Breakdown of capital position and capital requirements



#### **RWA breakdown**



<sup>3</sup> Calculated as total RWA divided by total assets.

<sup>5</sup> Unaudited interim profits not included in CET1 capital according to Art. 26 CCR.

Addiko is using the standardized approach for its RWA calculation, with most of its RWAs stemming from credit risk

#### Final SREP 2020: Pillar 2 Requirement (P2R) of 4.1% (4.1% in 2019). In addition, Pillar 2 Guidance (P2G) of 4%

### Equity to CET1 bridge

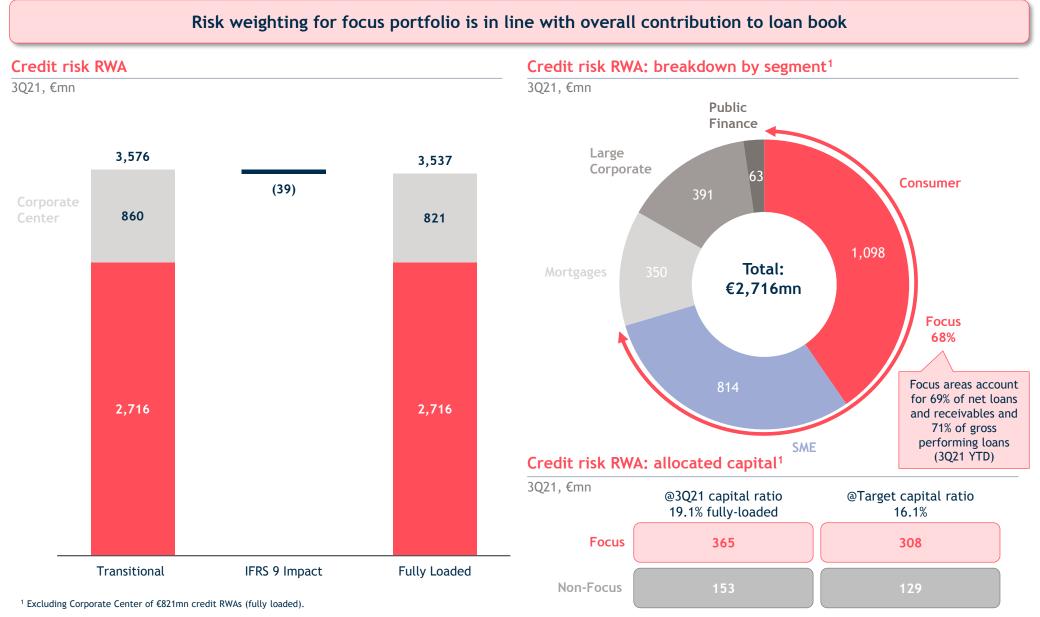
€mn					
	2018	2019	2020	3Q21	
Equity attr. to parent	859.5	861.3	851.8	852.1	
Interim profit 2021 <sup>5</sup>	-	-	-	(9.6)	
Dividends deducted from capital <sup>6</sup>	(50.0)	(40.0)	(46.6)	(39.6)	
Additional value adjustments	(1.2)	(1.1)	(1.0)	(1.1)	
Intangible assets (net of rel. tax liability)	(30.3)	(27.9)	(19.2)	(17.5)	
Deferred tax assets	(19.0)	(16.4)	(11.6)	(11.0)	
IFRS 9 transitional rules	43.8	34.0	50.1	38.8	
CET1 Capital (transitional)	802.8	809.8	823.5	812.1	
CET1 Capital (fully loaded)	n.a.	775.8	773.4	773.2	
Total Risk Weighted Assets (transitional)	4,545	4,572	4,053	4,092	
Total Risk Weighted Assets (fully loaded)	n.a.	4,536	4,003	4,053	

<sup>2</sup> Full dividend of €46.6mn already deducted.

<sup>4</sup> Based on segment credit RWA (i.e. excl. operational / market / counterparty RWA). Total RWA excl. Corporate Center <sup>6</sup> Residual dividend 2020 (i.e. conditional Tranche 2).

# UPDATE ON CAPITAL POSITION: CREDIT RISK RWA IN FOCUS VS. NON-FOCUS

Addiko Bank



3 NOVEMBER 2021 | 49

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VIENNA, NOVEMBER 2021

Contact Constantin Gussich Investor Relations & Group Corporate Development investor.relations@addiko.com

Addiko Group's Investor Relations website https://www.addiko.com/investor-relations/ contains further information, including financial and other information for investors.

#### About Addiko Group

Addiko Group consists of Addiko Bank AG, the fully-licensed Austrian parent bank registered in Vienna, Austria, listed on the Vienna Stock Exchange and supervised by the Austrian Financial Market Authority and by the European Central Bank, as well as six subsidiary banks, registered, licensed and operating in five CSEE countries: Croatia, Slovenia, Bosnia & Herzegovina (where it operates via two banks), Serbia and Montenegro. Through its six subsidiary banks, Addiko Group services as of 30 September 2021 approximately 0.8 million customers in CSEE using a well-dispersed network of 161 branches and modern digital banking channels.

Based in its focused strategy, Addiko Group has repositioned itself as a specialist Consumer and SME banking group with a focus on growing its Consumer and SME lending activities as well as payment services (its "focus areas"). It offers unsecured personal loan products for consumers and working capital loans for its SME customers, and is largely funded by retail deposits. Addiko Group's Mortgage business, Public and Large Corporate lending portfolios (its "non-focus areas") have been gradually reduced over time, thereby providing liquidity and capital for continuous growth in its Consumer and SME portfolios.